

**SOUTH CENTRAL INDIANA COMMUNITY ACCESS NETWORK
INTERNET ACCESS ACCOUNT
APPLICATION**

Please Print

Full Name: _____

Street Address: _____

City, State, Zip: _____

Phone Number: _____

Driver's License ID #, State ID #, or Federal ID# (we must have this on file) _____

Type of Service: Regular/56k 128K ISDN

NOTE: Your E-Mail address will be [Login ID]@scican.net

Desired Login ID: _____

3 to 12 characters, made up of lower case letters, numbers, or a combination. No special characters allowed. Login ID may not begin with a number.

Desired Password: _____

6 to 12 characters, made up of a combination of lower case letters and numbers. Must have at least one letter and one number. Password should not end with the number 1.

Initial Payment Method: Check Credit Card Please Bill Me

Payment Frequency: Quarterly Annually

Type of Invoice: US Mail Automatically Charge Credit Card

If you would like to make your initial payment by credit card and/or would like us to automatically charge your credit card, please fill out the information below.

I authorize SCICAN Corporation or its authorized agents to charge Internet service fees for the below account holder.
We only accept Master Card or Visa.

When to charge: One time only For quarterly payments

Name as it appears on the card: _____

Card Number: _____ Expiration Date: _____

signature

Refund Policy: The initial payment fee is NON-REFUNDABLE. Refunds will not be made on a partial month basis. Only full month refunds will be available if the member submits this in writing to SCICAN.

SCICAN Corporation Use Agreement

I understand and will abide by the SCICAN Corporation Service Agreement and Acceptable Use Policy, which can be found on-line at http://scican2.scican.net/business/acceptable_use_policy.htm. I further understand that any violation of the regulations stated in the policy is unethical and may constitute a criminal offense. Should I commit any violation, my access may be revoked and/or appropriate legal action may be taken. I also state that I am 18 years or older.

Member Signature: _____ Date: _____

If account is 25 days in arrears, service will be terminated.

INSTRUCTIONS FOR S.C.I.C.A.N. Application

Please keep for your reference

Please Print Clearly

Complete and

Mail to:
IQuest Internet, LLC
Attention: Support Department
P.O. Box 20870
Indianapolis, IN 46220

OR call 1/877-499-7754

Login ID: _____ **@scican.net** **Password:** _____

NOTE: Your E-Mail address will be [Login ID]@scican.net

Technical questions (from IQuest) can be answered at 1-877-499-7754 – available 24 hours a day.

Billing questions can be answered at support@iquest.net.

The dial-in telephone number to use is **349-5840**.

Individuals may have additional E-Mail accounts at no cost. (Limit to the number of people living in your home please.) Companies may have additional E-Mail accounts at a cost of \$15 per quarter. To set up additional E-Mail accounts, contact support@iquest.net.

SCICAN'S RATES Effective 7/1/01

Regular Service \$48/quarterly
 \$176/annually – Pay for 11 months, get 12 months

You may need these for other Internet Applications

Primary Name Server(DNS) - 204.95.230.20

Secondary Name Server - 204.95.230.21

News Server - news@iquest.net

SMTP Server – mail@scican.net

POP Server – mail@scican.net

POP Account – yourusername@scican.net

WWW Home Page - <http://www.scican.net/>

FTP Site - scican.net

Please keep for your reference

Windows 98/ME/2000/XP Setup Instructions v2.0

Please read and follow all instructions carefully. If you run into any complications call our Technical Support number and our support staff will help you. This document is only basic setup instructions for Windows 98/ME/2000/XP. If you wish to configure and use other Internet software, like Netscape, Eudora, WS_FTP, etc. you can download them by going to the TUCOWS link on IQuest's web page. The address is: <http://www.iquest.net>

Setting up Windows 98/ME/2000/XP to Connect to SCICAN

1. Click "Start".
2. Click "Run".
3. Delete everything out of the "Open:" box.
4. Type "inetwiz" (Without the quotation marks.) into the box next to "Open:".
5. Click "OK".
6. A **Internet Connection Wizard** window will open, put a dot next to "Connect using my phone line".
7. Click "Next >".
8. Put a dot next to "Create a new dial-up connection".
9. Click "Next >".
10. Type your local access number into the box labeled "Telephone number:". Your local access number is 349-5840.
11. Remove the check from "Dial using the area code and country code".
12. Click "Next >".
13. Type your IP Username plus @scican.net into the box labeled "User name:". (ie, username@scican.net)
14. Type your password into the box labeled "Password".
15. Click "Next >".
16. Type "SCICAN" into the box labeled "Connection name:".
17. Click "Next >".

At this point your computer may ask you if you want to setup email or it will go to a "Complete Configuration" Screen. If you see the "Complete Configuration" screen click "Finish", open Outlook Express and move on to the next section **Configuring Outlook Express**. If your computer asks if you would like to configure email, tell it yes and move onto the next section, **Configuring Outlook Express**.

Configuring Outlook Express

If your **Internet Connection Wizard** did not ask to configure email or you are just using this section to configure Outlook Express please start with step **ONE** of this section. If you are picking up from the previous section start with step **FIVE** of this section.

1. Click on the "Tools" menu.
2. Click on "Accounts".
3. Click on "Add".
4. Click on "Mail".
5. Type your name into the "Display Name" box.
6. Click "Next >".
7. Put a dot next to "I already have an email address that I would like to use".
8. Type your SCICAN email address into the "E-Mail Address" box. (ie, username@scican.net)
9. Click "Next >".
10. Type "mail.scican.net" (Without Quotes) into the box labeled "Incoming mail (POP3, IMAP, or HTTP) server".
11. Type "mail.scican.net" (Without Quotes) into the box labeled "Outgoing mail (SMTP) server".
12. Click "Next >".
13. Make sure that the username in the "Account Name" box matches your POP username.
14. Type your password into the "Password" box.
15. Make sure that "Remember Password" is checked.
16. Click "Next >".
17. Click "Finish".

Technical Support

If you CANNOT login – 1-877-499-7754

If you CAN login – support@iquest.net

Support Hours are 24 hours a day

Configuring Netscape Communicator E-Mail (Version 6)

These instructions will help you configure Netscape Communicator to check your SCICAN Mailbox.

1. Open Netscape, Go to the top, and choose Edit, then Preferences.
2. Choose "identity".
3. Type in your name as you would sign your e-mails, and your e-mail address.
4. Choose Mail Server.
5. Fill in **mail.scican.net** as the SMPT server name, and your username with **@scican.net** (username@scican.net).
6. Click the add button.
7. Fill in **mail.scican.net** for the mail server name, choose POP3 as the mail server type, and fill in your username with **@scican.net** (username@scican.net).
8. Click OK.

Technical Support

If you CANNOT login – 1-877-499-7754

If you CAN login – support@iquest.net

Support Hours are 24 hours a day